



**INTERACTION**  
Empowering People

## Career Focus



### Behaviour & Allied Health Services

'Allied health professional' is a general term that covers most health professionals who are not doctors, dentists or nurses. For example:

- Psychologist
- Occupational Therapist
- Speech Therapist
- Physiotherapist
- Nutritionist/Dietician

Interaction's Behaviour & Allied Health Services Department is made up of a team of dedicated professionals (*Behaviour Support Practitioners, Psychologists and Provisional Psychologists*), who strive to ensure they provide the highest quality of services, to meet the needs and demand of people in the community.

Interaction is known for being a registered National Disability Insurance Scheme (NDIS) service provider to people who have a disability (and their family network). In addition to that, our Behaviour & Allied Health Services Department (BAHS) CAN provide services to ANYONE in the community who require it. Services such as:

- Assessment
- Behaviour Support
- Therapy
- Group Therapy
- Training
- Consultancy

Professions under the allied health umbrella are in increasing demand, particularly due to the new NDIS environment, and an ageing population. Far from dull, the role of an allied health professional is exciting and diverse, and depends on the individual healthcare setting and provider.

Whilst there are varied levels of education and qualifications required to become an allied health care professional, equally important are personality traits that Interaction's HR team looks for when recruiting, here are a few:

- **Compassion** – goes a long way toward helping to connect with the people we serve, and being able to attend to their needs
- **Honesty & confidentiality** – shows that the allied health professional can handle every delicate aspect of the role, with the highest integrity
- **Professional and Motivated** – ability to build a participants' self-esteem and confidence,
- **Flexible and Adaptable** – each day can have new challenges and difficulties

## Meet Monique – Behaviour Support Practitioner/Psychologist

*Monique is a Registered Psychologist (AHPRA) and a Board Certified Behaviour Analyst (BCBA). She has completed her Master's degree in Applied Psychology (2014-2016), and her Postgraduate Diploma in the Practice of Psychology (2016-2017).*

### How long have you been at Interaction?

I have been in my role at Interaction for 3 months. Previously I worked in a similar position providing behaviour support in New Zealand.

### What was it that made you decide Interaction was the right organisation for you to be part of?

I wanted to work for an organisation that was person-centred and well-known within the disability sector. It was important for me to find an organisation that prided itself on empowering their clients, whilst promoting growth and independence.

### What do you enjoy most about your role – most rewarding part of the job?

The best part of my job is completing intervention work with the people we serve, and seeing the improvements they can make over time. Being able to support people to learn new skills and adapt to their environment is a great reward.



***[View the bio's of Monique and Interaction's other BAHS team members here](#)***

**Every role comes with its challenges, what do you consider to be the most challenging part of what you do?**

The most challenging part of this role is the changing environment of the disability sector at the moment. For me I like to spend most of my time on visits – seeing the people we serve in their own familiar surroundings, however this can be challenging under the new scheme.

**Realising no two days are the same in most cases, are you able to provide a general overview of the type of things you would do in a day?**

A typical day for me may be going to an observation for a client or visiting a family to conduct an assessment in their home. During my day I also complete reports, review incidents reports and undertake data analyses for specific clients.

**Why would you encourage others to apply for a role within Interaction’s Behaviour & Allied Health Services Department?**

We have a great team here at Interaction. I have enjoyed my first few months working here - it is definitely a happy place to work. I particularly like working for a team that is supportive, and one that promotes professional development.

**Is there anything else you would like to add about the role of a Behaviour Support Practitioner/Psychologist at Interaction?**

Our role is varied here at Interaction I like that some days I am on visits and others day I am conducting assessments. The variety keeps the role challenging and rewarding.

**What do you like to do in your ‘spare’ time outside of Interaction – hobbies/interests?**

I like to run or do some form of exercise after work, it helps me relax. I also spend a lot of time going to the beach.

**We currently have two positions vacant in our Behaviour & Allied Health Services Department - *Behaviour Support Practitioner/Psychologist, and Occupational Therapist* – [Click here](#) to view these, and other roles currently available at Interaction.**

**Join Interaction and be one of our passionate, caring and dedicated team members, empowering people to live a better life now and in the future.**